

# CREATING A CULTURE OF CARE



The document identifies how the Deans of Student Affairs (DSAs) for the **Undergraduate Colleges** and **Student Affairs Case Management Services (SACM)**, create a culture of care at UC San Diego. Below you will find a brief summary of how DSAs and SACMs collaborate in providing various resource navigations and connections.

## Deans of Student Affairs, Undergraduate Colleges

- Provides immediate connection to support services, including activation of the **Temporary Housing Protocol** and **Emergency Meal Assistance Program**
- Outreach to faculty and the Office for Students with Disabilities for students requiring formal accommodation
- Connects students to appropriate College resources (e.g., Academic Advising, Residential Life, Writing Program, and/or Office of the Provost)
- Provide students with Basic Needs resources & **Students with Dependents** consultations
- Coordinates with **Counseling and Psychological Services** for student-specific workshops and 1:1 counseling
- Advocates for college sense of belonging and networks to involvement opportunities
- Refers students to **Student Affairs Case Management Services**
- Offers long-term care and support (e.g., routine non-clinical check-ins)



If there is an emergency, or you need immediate assistance, please call UCPD at **(858) 534-4357 or 911**



For any inquiries about the Dean of Student Affairs for the Undergraduate Colleges, please email the respective dean or visit the **Undergraduate Education website (undergrad.ucsd.edu)**

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Through non-clinical case management support and consultative services and resources, **Student Affairs Case Management Services (SACM)** creates a culture of care that empowers students to address all aspects of their health and well-being.

## Student Affairs Case Managers

- Supports navigation of institutional processes and paperwork
- Connects students to on- and off-campus resources
- Connects students with transitional resources (e.g., out-of-state resources, 211, local providers)
- Collaborates with ADSA and **The Hub Basic Needs Center** for Temporary Housing Programs
- Provide students with Basic Needs resources & **Students with Dependents** consultations
- Provides insurance navigations (e.g., ensuring insurance is accepted by care provider, provider options based on student's insurance, etc.)
- Provides resource navigation (e.g., step-by-step support, confidential resources, conflict resolution resources, etc.)
- Assists students with **Office of Student Disability** accommodations process
- Offers long-term care and support (e.g., routine non-clinical check-ins)



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For any inquiries about SACM, please email: **[sacm@ucsd.edu](mailto:sacm@ucsd.edu)**